

# Packages

Whether you need a simple solution or something more bespoke to your business, we have the right package for you.

£35/month

## Bronze

Basic Message Taking Service

### Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email

£55/month

## Silver

Enhanced Call Handling Service

### Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email
- ✓ Personalised Front-end Message
- ✓ Personalised Out of Hours Message
- ✓ Personalised Scripting (data capture, tailored information)
- ✓ Call Recording
- ✓ Call Reporting

£75/month

## Gold

Comprehensive Call Management Service

### Package Includes:

- ✓ Calls Answered in Your Business Name
- ✓ Unlimited Inbound Calls
- ✓ Dedicated Phone Number
- ✓ Messages by Email
- ✓ Personalised Front-end Message
- ✓ Personalised Out of Hours Message
- ✓ Personalised Scripting (data capture, tailored information)
- ✓ Call Recording
- ✓ Call Reporting
- ✓ Call Transferring
- ✓ Outbound Calls (for Call Forwarding) - 60 minutes included\*
- ✓ Out of Hours Voicemail to Email

\*55p per minute thereafter



Pay upfront for **12 months** service and receive a **15% discount!**



If you are looking for a **basic** call handling solution, we can provide a simple **voicemail to email** option, priced at **£19.99/month**.



Looking for something **extra** to **elevate your business**? Ask our team about **premium numbers**.

\*Their cost varies between £150–£1000, and inbound and outbound calls are priced at 55p per minute.

Prices subject to VAT at applicable rate.

All pre-recorded messages can be done in an international/regional dialect if required.

Whilst we are happy to accommodate small changes, should you require any larger amendments to your call handling service (scripting, data capture, contact numbers etc) a small administrative cost may be incurred.